

**INDIANA UNIVERSITY PURDUE UNIVERSITY INDIANAPOLIS**  
**IUPUI MEAL PLAN TERMS AND CONDITIONS**

BY PURCHASING A 2013-14 VOLUNTARY OR MANDATORY MEAL PLAN YOU AGREE TO ACCEPT ALL OF THE TERMS AND CONDITIONS OF THE MEAL PLAN CONTRACT AS OUTLINED BELOW.

**MEAL PLAN ELIGIBILITY**

1. For voluntary plans, any person who has been admitted to and will be enrolled as a student on the IUPUI campus not residing in Ball Residence Hall or University Tower, or any IUPUI faculty or staff.
2. For mandatory plans, any person living in Ball Residence Hall or University Tower or any meal plan scholarship recipient recognized by a department or organization that occupies room space within Ball Residence Hall or University Tower.

**MEAL PLAN DURATION**

1. For voluntary plans, meal plans are effective and binding for the full academic semester for the term indicated at time of purchase.
2. For mandatory plans, meal plans are effective and binding for the full academic year for the terms indicated at time of purchase.
3. The terms and conditions begin on the date of purchase of the meal plan.
4. You are expected to retain your meal plan for the full term.

**MEAL PLAN REQUIREMENTS**

1. Any person living in Ball Residence Hall or the University Tower is contractually required to purchase a mandatory meal plan. These residents are required to have a mandatory meal plan each semester of the academic year; meal plans selected in the fall semester will be the same plan for the spring semester.
2. Voluntary meal plans are for one semester. Students would need to purchase a voluntary meal plan each semester if a meal plan for the full academic year is desired.

**MEAL PLAN USAGE AND CARRY-OVER**

1. A Meal Swipe is an entry into the "All-You-Care-To-Eat" University Tower Dining Hall. One Meal Swipe allows you one entry.
2. Meal Swipes are to be used only at University Tower Dining Hall.
3. Meal Swipes are for the exclusive use of the contract holder and are not transferable.
4. All Access Plan: Both voluntary and mandatory - No restrictions on the number of times one can swipe into the dining hall per meal period, per day, or per week.
5. 16 Meal Plan Plus: Both voluntary and mandatory (1) one Meal Swipe per meal period up to (4) four swipes per day and (16) sixteen swipes per week may be used. Meal Swipes do not carry over from week to week or semester to semester.
6. Jinx Meal Plan: (1) One Meal Swipe per meal period up to (4) four swipes per day may be used. Meal Swipes do carry over from week to week but not from semester to semester or academic year to academic year.
7. Jaws Meal Plan: (1) One Meal Swipe per meal period up to (4) four swipes per day may be used. Meal Swipes do carry over from week to week but not from semester to semester or academic year to academic year.
8. Jags Meal Plan: (1) One Meal Swipe per meal period up to (4) four swipes per day may be used. Meal Swipes do carry over from week to week but not from semester to semester or academic year to academic year.
9. Flex Dollars are a part of all but one meal plan (the All Access Plan does not include Flex Dollars). (1) One Flex Dollar is equivalent to (1) one US dollar and can be used for food purchases at any IUPUI Food Services locations including the all you care to eat dining hall located in University Tower.
10. Flex Dollars carry over from week to week and from fall to spring semester but not from spring semester to summer or to the next academic year. Flex Dollars are used the same in all plans.

11. Flex Dollars can be used for guests at any IUPUI Food Services location. The Meal Plan owner must always be present when using Flex Dollars on their Jagtag for others.
12. Meal Swipes cannot be used for another guest under any circumstance.
13. In the case the Jagtag ID picture does not match the person presenting the Jagtag, the card will be confiscated and reported to IUPUI Campus Police and the Office of Student Conduct.
14. To obtain Your Meal Plan account balance and transaction history, visit [www.jagtag.iupui.edu](http://www.jagtag.iupui.edu) and click on "Manage Your Jagtag". Account balances are also displayed on receipts when a purchase is made.

#### MEAL PLAN SERVICE

1. Meal plan service begins the day before the first day of fall semester and continues through the last day of finals spring semester, EXCEPT when there are no classes during University closings and school breaks: Labor Day, Fall Break, Thanksgiving Break, Winter Break, Dr. Martin Luther King, Jr. Day, and Spring Break.

#### MEAL PLAN BILLING AND PAYMENTS

1. All charges for student meal plans not paid for by credit card will be placed on the student's bursar account and will be subject to the same payment deadlines and penalties as other university charges.
2. Mandatory plans are billed each semester for one-half of the total academic year cost.
3. Voluntary plans are billed each semester for 100% of the total semester cost.
4. Meal Plans are to be paid by as indicated by the Office of the Bursar billing and due date calendar located at <http://www.bursar.iupui.edu/calendar.asp>.
5. In the case of non-payment by the due date, meal plans will be deactivated, unless a payment plan has been arranged with the Office of the Bursar.

#### MEAL PLAN CHANGES

1. Students on a mandatory meal plan may change to another mandatory meal plan only before August 16, 2013.
2. Students on a voluntary meal plan may upgrade or downgrade their meal plan any time before the end of the first 100% refund period as determined by the Office of the Bursar.
3. After the 100% refund period voluntary meal plan students may only upgrade to a larger plan and will be charged a \$10 administrative fee for processing.

#### MEAL PLAN CANCELLATIONS

1. A student can make a request for a meal plan cancellation only through the Office of Auxiliary Services. Only the meal plan holder can cancel a meal plan, no other person or department can cancel a meal plan or request to cancel a meal plan on the student's behalf except in the case of non-payment at which time only the Office of Auxiliary Services can cancel the meal plan.
2. **Cancellations without Penalty:** The University may release a student from the meal plan contract paying only for usage without buyout or penalty under the following conditions:
  - a. A student with a Voluntary Meal Plan cancels prior to the end of the first week of classes.
  - b. A student with a Voluntary or Mandatory Meal Plan is academically dismissed AND has notified Auxiliary Services within five (5) days after receiving notice of dismissal.
  - c. A student with a Voluntary or Mandatory Meal Plan is called to active military duty.
  - d. A student with a Voluntary or Mandatory Meal Plan visa application is denied.
  - e. A student with a Voluntary Meal Plan that has not been paid for by the end of week two of classes of each semester.
  - f. A student with a Voluntary or Mandatory Meal Plan is denied admission to IUPUI and the student notifies the Office of Auxiliary Services within five (5) days after receiving notice.
  - g. A student with a Voluntary or Mandatory Meal Plan that participates in any approved IUPUI-sponsored program, such as an internship, student teaching, overseas study, requiring the student to be off the IUPUI campus AND no longer taking classes on the IUPUI campus.
  - h. A student with a Mandatory Meal Plan graduates before the end of the contract period.

- i. A student with a Mandatory Meal Plan provides medical documentation of a serious medical problem that makes it impossible for him/her to remain in campus housing.
3. **Cancellations with Penalty:** The University may release a student from the meal plan contract paying for both usage and penalty or buyout under the following conditions:
  - a. A student with a Voluntary Meal Plan withdraws from the University after the first week of classes at which time the Office of the Bursar refund schedule will be followed:
    - 2nd week of classes=75% refund of meal plan fees
    - 3rd week of classes=50% refund of meal plan fees
    - 4th week of classes=25% refund of meal plan fees
    - 5th week of classes and thereafter= no refund
  - b. A student with a Mandatory Meal Plan that is released from their housing contract with a buyout is subject to the following terms and conditions as indicated in the following table:

PRIOR TO CONTRACT BEGIN DATE/MOVE-IN DATE	AFTER CONTRACT BEGIN DATE/MOVE-IN DATE
5% for the 16 meal plan	Usage plus 20% for the 16 meal plan
5% for the All Access Plan	Usage plus 20% for the All Access Plan

4. The date of cancellation is determined by the date the meal plan is deactivated in the Jagtag system.
5. Mandatory meal plans and the voluntary 16 Meal Plan Plus is prorated to the day.
6. The Jinx, Jaws, and Jags voluntary plan charges are based on usage only.
7. No cancellations, adjustments, or prorations of mandatory meal plan charges will be made for move outs in the final three weeks of each semester.
8. Mandatory meal plan cancellations are aligned to the IUPUI Housing and Resident Life cancellation policy, however, housing and meal plan cancellation requests must be made separately.
9. A student with a mandatory meal plan may request cancellation of the meal plan contract only upon being released from the IUPUI Housing Contract.

These terms and conditions are subject to change without notice.